



UMCS
WYDZIAŁ EKONOMICZNY

Why the Faculty of Economics?

Feedback from 2015-2020 incoming Erasmus+ students

6-14 January 2021 Survey Report

Dear Students!

We know that decision to study abroad is not easy. But if you are reading this, we assume that you are brave enough to at least consider spending some time at a foreign university. We hope that the Faculty of Economics at the Maria Curie-Skłodowska University in Lublin is on your short list.

To convince you that studying in Lublin can be a really good idea, we encourage you to read this report. We asked our 2015-2020 Erasmus+ students to share their opinions on motivation to go abroad, procedures they had to face with, Lublin as the city they stayed in, and most of all – lectures they had at the Faculty of Economics. Was it worth? Find out!

We hope this report will make your decision to study at the Faculty of Economics easier and we'll have a chance to meet in October 2021.

Kind regards,

Mariusz Kicia

Dr hab. Mariusz Kicia
Dean

Jakub Czerniak

Dr Jakub Czerniak
Faculty Erasmus+ Coordinator



UMCS
WYDZIAŁ EKONOMICZNY



UMCS

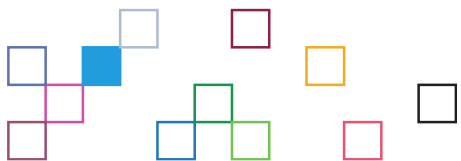
WYDZIAŁ EKONOMICZNY

**„I absolutely loved studying at
UMCS. It is one of the highlights of
my life.”**

Jane (USA)

Survey participants (N=29)

We invited to this survey 87 international students who stayed in Lublin and studied at the Faculty of Economics in 2015-2020. Data was collected from 6 to 14 January 2021 from 29 participants (33,3% response rate). Twelve students from Spain, 5 from Romania, 4 from Turkey, 3 from Portugal and one person each from Brazil, France, Italy, Moldova and the USA participated in the study. There were 19 women and 10 men among the participants. Questions referred to their overall and general experience but not the assessment of specific courses or lecturers.

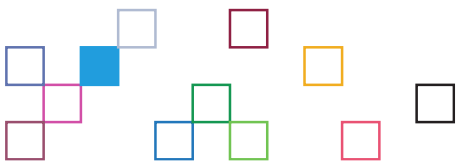


Motivation to study at the Faculty of Economics

Attractiveness of **offered courses** along with **recommendations from post-Erasmus colleagues, teachers and Erasmus coordinators at home universities**, interest in Polish culture and history were key reasons to study at the Faculty of Economics. Relatively **low cost of living** as well as **location of Lublin** and its **accessibility*** were mentioned as other advantages.

But there were some less obvious reasons as well: "Because of the name of the university, not kidding". Well, whatever your motivation is, each one is good enough to study at the Faculty of Economics.

* You can fly directly to Lublin Airport or get here from Warsaw in 1.5 hr by bus or about 2 hrs by train.



” I have Polish roots and I really wanted to live in the country of my grandma. I went there lots of time for holidays in my family but living in a country is completely different than just going as a tourist...

” My teacher recommended it to me. (...) Some of my friends were there in the last years, and they recommended me to go to this university. I have also recommended to go to UMCS (...)

” Lublin provided a good way of living as university life, prices and accommodation. Moreover, Lublin brings you the opportunity to discover Europe in a easy way because the location and the transport infrastructure

original spelling

What did students like most?

It looks like we know how to build relationships, not only how to teach. Our international students appreciated that the faculty lecturers were committed to the greatest extent **in the way of conducting classes (practical, engaging, enabling discussion)**. They liked **the atmosphere** during classes and preferred **partner relations** between students and lecturers. The **ability of contact and support** not only in the subject of the class but in general were priceless. Such statements appear regardless of the country of origin and the year. And they always make us extremely proud and satisfied from what we do.

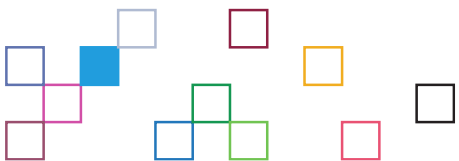
Tag cloud generated from 25 descriptive responses (www.monkeylearn.com), see next for all descriptive statements in their original spelling.



” It's pleasure to discuss on the lecture. Teachers always try to make for us practice and some presentation in the lesson. At the end of lectures I realized that I learned every cell of things.

” I think the best thing while studying at UMCS was the lecturers approach. Because they were so friendly and we can even talk to them as they are our friends. Also the classes were very informative and had fun (...) So everything was amazing while studying at UMCS.

original spelling





UMCS

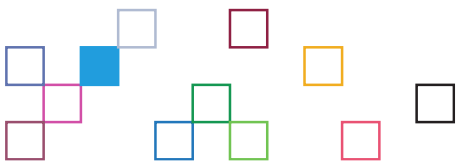
WYDZIAŁ EKONOMICZNY

„But the best.... All the support we received from teachers, always available to help us is priceless.”

Sophia (Portugal)

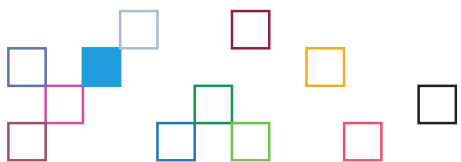
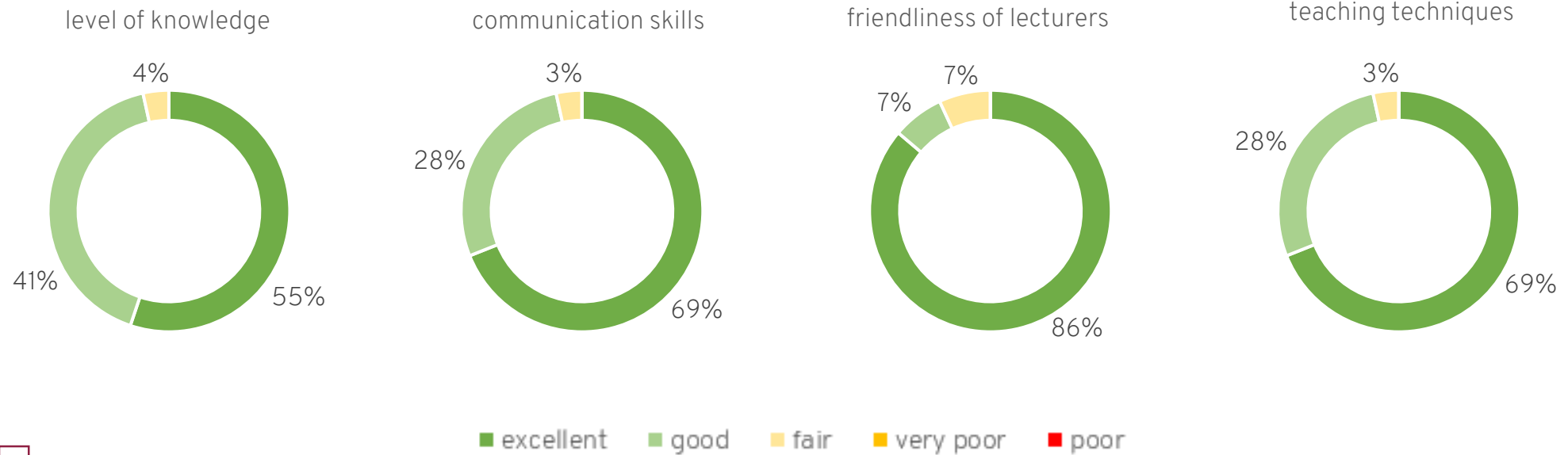
What did you like most while studying at UMCS?

Full answers (original spelling): I liked the courses and that we were just erasmus students and also all the professors were so kind. ● Creatives ways of learning. ● It's pleasure to discuss on the lecture. Teachers always try to make for us practice and some presentation in the lesson. At the end of lectures I realized that I learned every cell of things. ● I liked the connection between professor and students, I liked also the interactive way of teaching (with photos, videos and practical assignments). ● The most of the subjects are very practical, I like it so much! Honestly, I think my University must to learn a lot of things about the way to learn that UMCS do. ● The professors. They were kind with us and always willing to help us not only in the academic field. ● The professor were amazing. ● Being in a multicultural environment with quality teachers and courses. ● The organization of the University. ● I think the best thing while studying at UMCS was the lecturers approach. Because they were so friendly and we can even talk to them as they are our friends. Also the classes were very informative and had fun (...) So everything was amazing while studying at UMCS. ● Professors attitude towards their courses and students. ● I liked everything, most of the teachers were open and friendly with us, I hope they do behave like that not only with the Erasmus students, also, the was of teaching, the tasks we got to do, for some of the subjects. ● The kind of lessons, in a very close way and with reduced groups, was more helpful to understand new concepts and get new ones. ● The treatment of the student, the constant feedback between professor and student and the wonderful program of subjects to choose from. ● The classes as they were very different from my university. ● On my top of things, was the opportunity to stay at the lessons in small groups with other Erasmus students and the commitment of all teachers. Thank you very much, keep going like that!!! ● The timetable flexibility, all the teachers were very flexible with us, if we could not assist to class because we were in a trip or something like that. They were very kind. ● The receptivity of the University and Professors. ● Professors and subjets studied. ● The University facilities are fantastic. As well as the views from the top of the building. But the best... All the support we received from teachers, always available to help us is priceless. I mean it. And I didn't feel that support in my home college. ● The professors. ● Everything: teachers, accommodation, people... ● That I was able to meet people from different countries and the teachers were all very friendly ● I absolutely loved studying at UMCS. It is one of the highlights of my life. I wish it could have been longer. The classes were my favorite thing; also, language night at the cafe where people of all languages got together to learn and practice. ● What I liked the most were the teachers. They helped us a lot. We were very integrated. They kept us very informed regarding the pandemic and made our work easier and knew how to cope with the new changes. Eternally grateful.



How do you rate various aspects of studying at the Faculty of Economics?

We also asked international students to rate individual elements of the courses (scale: very poor, poor, fair, good, excellent). The charts show the answers in relation to particular aspects. It seems we have nothing to be ashamed of and let it stay that way.



What shall we change to make Erasmus students' staying and studying in Lublin even nicer and easier?

We asked this question to acquire knowledge about things we can improve to make your Erasmus+ experience even more satisfying. To our surprise the most common message we received was... **"it's already perfect, keep it as is"**. Some other suggestions concerned our dormitories, improvements in the schedule of the classes or offering joined courses for Erasmus+ and Polish students.

We listen to our students and therefore part of suggested adjustments will be introduced in 2021/2022 academic year. We've already prepared wider offer of joint courses in English, offered for both – Erasmus+ and Polish students. Moreover, we will try not to schedule any classes on Fridays, to make it more convenient for you if you plan some weekend trips. We perfectly know that Erasmus+ Programme is not only about studying, it's also about meeting new people and visiting new places!

“ I think that would be an easy answer but you do everything great and keep doing what you do. Thank you.

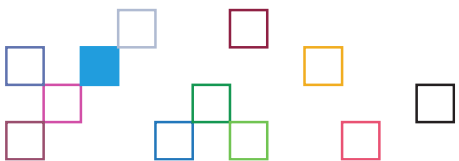
“ Leave it as it is.

“ To me it was a great experience, so no changes for me.

“ Nothing actually... I had one of the most beautiful and enriching experience of my life.

“ My experience was nice, I wouldn't change a thing.

original spelling





UMCS

WYDZIAŁ EKONOMICZNY

**„I loved Lublin and it wasn't as cold
as I imagined”**

Valeria (Spain)

City of Lublin – people, places, atmosphere

The opinion of Erasmus+ students about Lublin derived from two questions: "What did you like most while studying at UMCS?" and "During your stay in Lublin, was there anything that pleasantly surprised you?" Our foreign guests appreciated openness and friendliness of people in Lublin. They also mentioned cosiness of the city, its beautiful old town, wide variety of culture events and sport facilities. Even the weather was found quite good, especially during sunny Spring days or when there is snow in Winter. By the way, do you know that Lublin is one of the Polish cities with the largest number of sunny days in a year?



” Absolutely the city itself and Polish people. First of all, the city gives the students lots of opportunities on the basis of location and reasonable prices for living there. And then, Polish people I met there were so kindly and helpful.

” I was delighted with all the cultural offerings; concerts, plays, and lectures. What a rich experience! The world class auditorium is a fantastic venue.

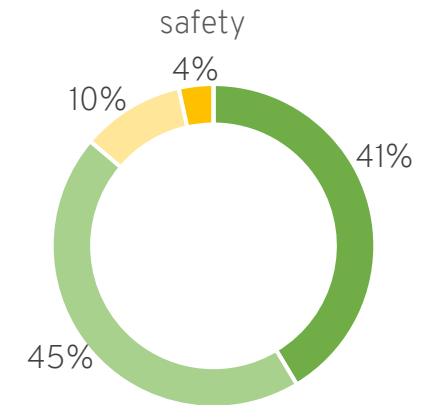
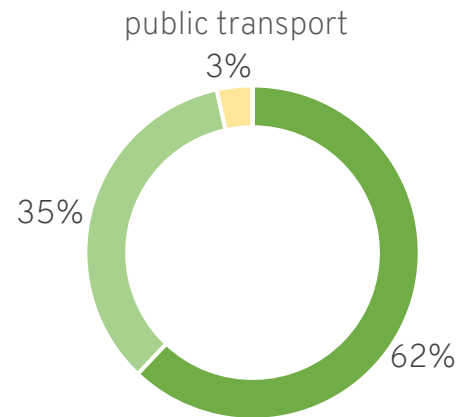
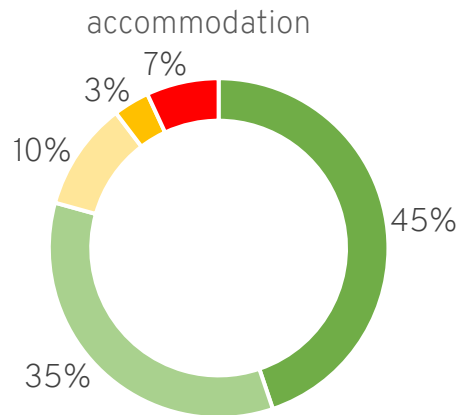
” The cleanliness of the city. Many places of Leisure. I was surprised by its large skating rink and its water park for winter.

” I loved the politeness of the people around.

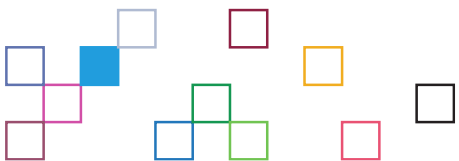
” The public transport is incredibly good and the city is so pleasant.

How do you rate various aspects of living in Lublin? (1)

We asked Erasmus+ students to assess different aspects of their stay in Lublin (once again Likert scale was used with possible answers: very poor, poor, fair, good, excellent). The results can be seen on the graphs below and on the next page.

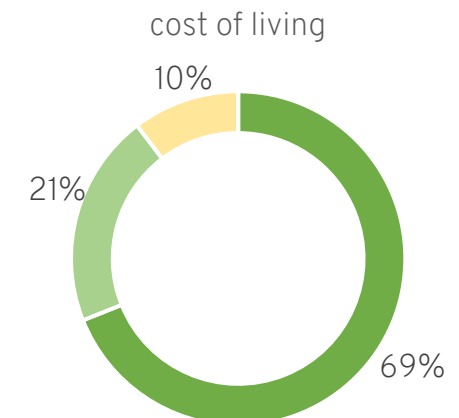
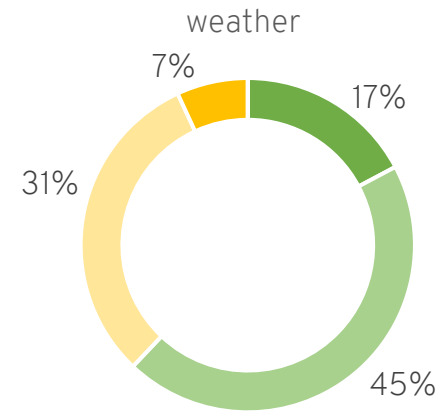
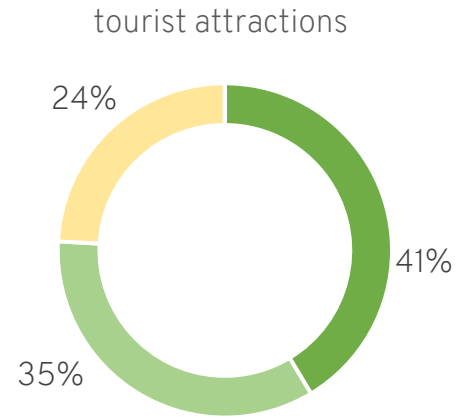
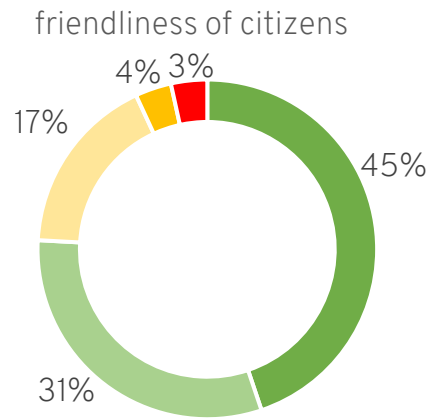


■ excellent ■ good ■ fair ■ very poor ■ poor

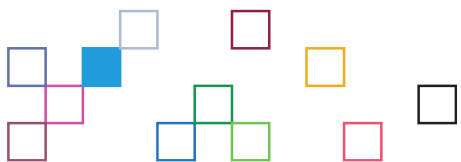


How do you rate various aspects of living in Lublin? (2)

According to answers we've received, Lublin seems to be **friendly and attractive city for the Erasmus+ students**. Well, not as friendly and attractive as the Faculty of Economics - it's hard to be that perfect - but results show that costs of living in Lublin are low, public transport is very convenient, city is clean, safe and offers many tourist attractions.



■ excellent ■ good ■ fair ■ very poor ■ poor

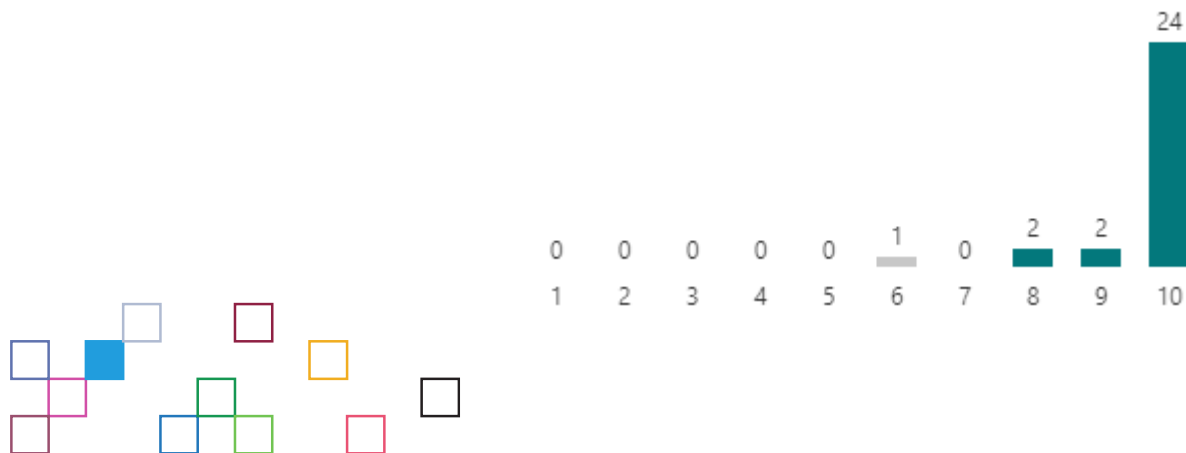


How likely would you recommend to your colleagues studying at the Faculty of Economics within Erasmus+ Program?

Net Promoter Score (NPS®) is the percentage of customers rating their likelihood to recommend a company, a product, or a service to a friend or colleague as 9 or 10 (Promoters) minus the percentage rating this at 6 or below (Detractors) on a scale from 0 to 10. Respondents who provide a score of 7 or 8 are referred to as Passives and do indeed enter into the overall percentage calculation. Negative result can be a warning sign, over 30 is assumed to be ok and over 70 - exceptional.

With the distribution of results as below, the NPS® for classes carried out for Erasmus+ students in 2015-2020 at the Faculty of Economics of the UMCS is **+86.2**. It looks like a perfect combination of knowledge, teaching methods and approach in relation with students. And it all makes us work even harder to keep the quality level.

Don't you want to be a part of it?



NPS®

86,2



UMCS

WYDZIAŁ EKONOMICZNY

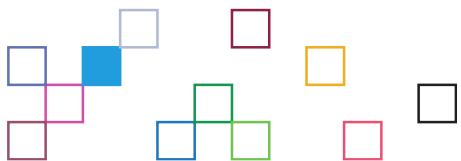
„Thank you very much, keep going like that!!!”

Rubén (Spain)

How else can we help?

If you are still not convinced about your application, ask your experienced colleagues or your local Erasmus coordinator for advice.

If you think that we could help, then don't hesitate and share all your doubts and questions with dr Jakub Czerniak, Faculty of Economics Erasmus+ Coordinator: jakub.czerniak@umcs.pl.





UMCS

WYDZIAŁ EKONOMICZNY

www.umcs.pl