

## **International Students Survey (for participants of the ERASMUS+ program)**

Dear Student,

In order to ensure high quality of education and comfortable study conditions for the ERASMUS+ program participants, Maria Curie-Skłodowska University (UMCS) in Lublin is conducting a survey concerning the study environment and various solutions affecting the education process.

The opinions of international students are very valuable for the University and individual Faculty Authorities. Therefore you are kindly requested to complete this questionnaire honestly and thoughtfully. All replies given in the questionnaire are and will remain anonymous.

Please complete the questionnaire in English.

### **General information**

- Country (to be selected from a list)
- Faculty (to be selected from a list)
- Field of studies (to be selected from a list)
- Level of education
  - a) First-cycle studies (Bachelor's degree)
  - b) Second-cycle studies (Master's degree)

### **Motivation to participate in the program**

1. How did you learn about the Maria Curie-Skłodowska University?
  - a) From information booklets
  - b) From friends from my university
  - c) From Polish students studying abroad as part of their program
  - d) From the UMCS website
  - e) From my home university
  - f) Other, *please specify* .....
  
2. Why did you decide to study at Maria Curie-Skłodowska University under the ERASMUS+ program?
  - a) I heard positive opinions about it from my friends at my university

- b) It was recommended by Polish students studying abroad as part of their program
- c) It was recommended by teachers
- d) The University offer seemed to be very interesting
- e) The city seemed to be interesting
- f) Low costs of living
- g) Other, *please specify* .....

**Participation in the “Orientation Days”**

1. Did you take part in the “Orientation Days” at the beginning of your stay?
  - a) Yes
  - b) No (*go to question 25*)
  
2. In the scale of 1 to 5 (where 1 is the lowest mark and 5 – the highest), please rate the usefulness of the information received during the *Orientation Days* about:

	1	2	3	4	5
Accommodation					
Academic issues					
Medical care					
Everyday life					

3. Additional comments about the “Orientation Days”  
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**Satisfaction with the studies**

4. Considering your overall experience, are you satisfied with the studies at Maria Curie-Skłodowska University?
  - a) Definitely yes
  - b) Rather yes
  - c) Rather no
  - d) Definitely no
  - e) It is difficult to say
  
5. How would you rate, in the scale of 1 to 5 (where 1 is the lowest mark and 5 – the highest), the quality of education at UMCS in terms of:

	1	2	3	4	5
Opportunity to gain new knowledge					
Opportunity to gain new skills					
Provided knowledge being up to date					
How practical classes are organized and conducted					
Usefulness of the knowledge provided					
Usefulness of acquired skills					

Variety of courses to choose					
Foreign language skills of academic teachers					

## Infrastructure

6. Please rate, in the scale of 1 to 5 (where 1 is the lowest mark and 5 – the highest), individual aspects of your Faculty's infrastructure:

	1	2	3	4	5
Availability of catering facilities					
Availability of refreshments vending machines					
Availability of cloakrooms					
Availability of photocopying points					
Availability of seats in corridors					
Condition of sanitary facilities					
Technical condition of buildings					
Internet availability (cable connection, Wi-Fi)					
Classroom equipment					
Buildings accessibility for the disabled					

7. Did you stay in a student's residence hall (a dormitory) during your stay in Lublin?  
a) Yes, in a UMCS-run student residence hall (*go to question 7*)  
b) Yes, in the privately-owned "Burzuj" student residence hall (*go to question 12*)  
b) No (*go to question 13*)
8. In which student residence hall are you living right now?  
a) Femina Student Residence Hall  
b) Jowisz Student Residence Hall
9. Please rate, in the scale of 1 to 5 (where 1 is the lowest mark and 5 – the highest), the conditions at the student residence hall in which you are currently living (*question to those respondents who have lived in any of the UMCS-run student residence halls*)

	1	2	3	4	5
Safety in the student residence hall					
Safety around (in the direct surroundings of) the student residence hall					
Condition of room furnishings (e.g. furniture, white appliances)					
Availability of the student residence hall regulations					
Quickness of undertaking necessary repairs					
Availability of a quiet study room					
Availability of a TV room					
Internet access					
Level of rates and fees					
Providing emergency communication in					

English					
Providing announcements and notices in English					

10. Please rate, in the scale of 1 to 5 (where 1 is the lowest mark and 5 – the highest), individual aspects of the student residence hall administration's work where you are currently living:

	1	2	3	4	5
Command of conversational English					
Respect for your privacy					
Attitude towards students (friendliness, treating them with respect)					
Possibility to obtain necessary information					

11. Please rate, in the scale of 1 to 5 (where 1 is the lowest mark and 5 – the highest), individual aspects of the student residence hall security service where you are currently living:

	1	2	3	4	5
Command of conversational English					
Respect for your privacy					
Attitude towards students (friendliness, treating them with respect)					
Possibility to obtain necessary information					

12. Additional comments about the of the student residence hall where you are/were living:

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13. Rate, in the scale of 1 to 5 (where 1 is the lowest mark and 5 – the highest), the accommodation conditions at the Buržuj Student Residence Hall.

	1	2	3	4	5
Safety in the student residence hall					
Safety around (in the direct surroundings of) the student residence hall					

### Erasmus Office

14. How often do you use the support of the Erasmus Office in any matter?

- a) I do not use their support (*go to question 17*)
- b) several times a week
- c) several times a month
- d) several times a semester
- e) less frequently

15. Are the Erasmus Office working hours suitable for you?

- a) Definitely yes
- b) Rather yes
- c) Rather no
- d) Definitely no
- e) I cannot say

16. In the scale of 1 to 5 (where 1 is the lowest mark and 5 – the highest), please rate the individual aspects of the Erasmus Office work :

	1	2	3	4	5
Command of conversational English					
Staff's attitude towards students (treating them with respect and tactfully, being nice)					
Possibility to obtain necessary information					
Staff's readiness to help (not misinforming students)					

17. Additional comments about the the Erasmus Office:

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### Erasmus+ Faculty Coordinator

18. How often do you use the support of an Erasmus+ Faculty Coordinator in any matter?

- a) I do not use their support (*go to question 21*)
- b) several times a week
- c) several times a month
- d) several times a semester
- e) less frequently

19. How do you rate the availability of an Erasmus+ Faculty Coordinator to contact him or her?

- a) Definitely good
- b) Rather good
- c) Rather bad
- d) Definitely bad
- e) I cannot say

20. In the scale of 1 to 5 (where 1 is the lowest mark and 5 – the highest), please rate the individual aspects of the Erasmus+ Faculty Coordinator work:

	1	2	3	4	5
Command of conversational English					
Attitude towards students (treating them with respect and tactfully, being nice)					
Ability to obtain necessary information					
Readiness to help (not misinforming)					

21. Additional comments about the work of the Erasmus+ Faculty Coordinator

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### Erasmus Student Network (ESN)

22. In the scale of 1 to 5 (where 1 is the lowest mark and 5 – the highest), please rate the support from the ESN in the following areas:

	1	2	3	4	5
Providing information before your arrival					
Assistance during your stay					
Facilitating contacts with local students					
Facilitating contacts with other Erasmus+ students					
Familiarizing you with the Polish culture					
Organizing trips to interesting places					
Organizing meetings and events					

### Safety

23. During your studies, have you experienced personally any discrimination because of:

	Yes	No
Sex		
Age		
Socio-economic status		
Nationality		
Religion		
Political views		
Disability		
Sexual orientation		
Type (mode) of studies		

24. Please describe the situation in which you were discriminated: (*question to those respondents who answered "yes" at least once in question 25*)

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25. During your studies, have you experienced any situation where your personal dignity was affected?

a) Yes

b) No (*go to question 29*)

26. Please describe briefly the situation where your personal dignity was affected?

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27. Do you feel safe in the academic campus area?

a) Definitely yes (*go to question 31*)

b) Yes (*go to question 31*)

- c) Hard to say (*go to question 31*)
- d) No
- e) Definitely no

28. Why do you not feel safe in the academic campus area?

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29. Do you feel safe in Lublin?

- a) Definitely yes (*go to question 33*)
- b) Yes (*go to question 33*)
- c) Hard to say (*go to question 33*)
- d) No
- e) Definitely no

30. Why do you not feel safe in Lublin?

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## Summary

33. Additional comments and feedback on studying at UMCS

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